

FORENSIC TECHNOLOGY PTY LTD

September 14th, 2010

Mr. Frank Hellier
Managing Director
R Malcolm Real Estate Agents
220 Charman Road
Cheltenham, 3192

Dear Mr Hellier,

Thank you for you professional services in the sale of my home in Mt Waverley. The professionalism and attention to me, the customer, were excellent.

I wish to particularly point out that I was impressed by your web site, its design, targeting and information provided were of immense assistance to me is deciding which agent to use. As you now know I decided on utilising of the services of your company after evaluating a number of local agents. There was no doubt that your grasp of modern, web based techniques was superior hence the choice made.

I was also impressed on the use of the web by you in marketing the property including the production of a video of the house and surrounds. All professionally done and certainly contributing to the eventual successful sale.

So, thank you for your service.

Yours faithfully,



Roger L. Levy kstJ

Fellow, Australian Institute of Company Directors
Fellow, Institution of Engineers Australia
Member, Risk Management Institution of Australasia