

From: Di Mieri, Sandra S [mailto:dimieri.sandra.s@edumail.vic.gov.au]

Sent: Monday, 12 September 2011 12:47 PM

To: Frank Hellier

Subject: 1/1 Brindisi

Hi Frank

I would like to take this opportunity to thank you for your support and professionalism in conducting the sale of this property. What should have been a straightforward sale became an unnecessarily stressful experience for us, as well I'm sure, for you. None the less we really appreciated your ongoing support and advice, and believe that the events that ensued were a result of the actions of manipulative and irrational purchasers, rather than anything else. We would have no hesitation in using the services of you and Malcolms in any future real estate matters.

Thanks again

Regards

Sandra and Tony Di Mieri